# State of Illinois

# Workers' Compensation Commission Fiscal Year 2018 Annual Report



JB Pritzker, Governor Michael J. Brennan, Chairman

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# Illinois Workers' Compensation Commission

100 W. Randolph St., Suite 8-200 Chicago, IL 60601 312-814-6500

IB Pritzker, Governor

Michael J. Brennan, Chairman

The Honorable Governor JB Pritzker Office of the Governor 207 State House Springfield, Illinois 62706

Dear Governor Pritzker,

By the requirements of §15 of the Illinois Workers' Compensation Act, 820 ILCS 305/15, we the undersigned Commissioners hereby submit, this, the Fiscal Year 2018 Annual Report, summarizing the operations and activities of the Commission.

This Annual Report demonstrates continued improvement in the cost of Workers' Compensation, since the passage of reform amendments to our Act in 2011. Statistically, we have moved from the third most costly state system in the nation to twenty second. This is a vast improvement.

As Commissioners we are committed to providing injured workers and their employers a timely, just and appropriate resolution of all claims. We thank you for your support and the opportunity to continue our work.

Sincerely,

Michael J. Brennan, Chairman

Michael J. Brennan, Chairman

Michael J. Brennan, Chairman

Michael J. Brennan, Chairman

Deborah L. Simpson, Commissioner

Deborah L. Simpson, Commissioner

D. Douglas McCarthy, Commissioner

Marc Parker, Commissioner

Maria E. Portela, Commissioner

# **OVERVIEW OF WORKERS' COMPENSATION**

Workers' compensation laws were the first acts of social legislation passed in the United States. At the beginning of the 20th century, employers feared the assumption of liability for work injuries would destroy their businesses, while workers feared financial ruin from disabling injuries.

Before the advent of workers' compensation laws, an injured worker had to file a lawsuit against the employer and prove the employer had failed to provide a safe workplace, to warn of danger, or to provide enough appropriate fellow workers. The employer then could present a defense that blamed the injured worker's contributory negligence or attributed the injury to the negligence of a fellow servant or argued that the employee assumed certain risks in accepting the job. The process was prolonged and uncertain, with large risks to both employee and employer. The employer's liability was unlimited.

The high injury and death rates throughout the Industrial Revolution and growing dissatisfaction with the common law gradually led to the enactment of employer liability acts. Employers were held more responsible for negligence, but employees still had to file lawsuits for damages. The first workers' compensation laws originated in Germany in 1884. Similar laws passed in other European countries.

In the U.S., workers' compensation laws were passed on a state-by-state basis. Most of the early laws covered only hazardous occupations and were found unconstitutional. Maryland passed the first act in 1902. Wisconsin's law of 1911 was the first that withstood legal challenges. Illinois also passed its first law in 1911, effective May 1, 1912. It took until 1948 for all states to establish a law.

Workers' compensation laws balance competing interests: employees give up their right to sue in civil court and potentially win large awards in exchange for more modest but prompt compensation; employers give up their common law defenses in exchange for limits on their liabilities. Workers' compensation was established as a no-fault system. The theory behind the law is that the cost of work-related injuries or illnesses should be part of the cost of the product or service.

Originally, the courts administered the Act, but the volume overwhelmed the courts. On July 1, 1913, a three-member Industrial Board was created.<sup>2</sup> In 1917, a five-member Industrial Commission was created within the Illinois Department of Labor.<sup>3</sup> In 1957, the Commission separated from the Department of Labor and became a self-standing agency.<sup>4</sup> On January 1, 2005, the agency officially became the Illinois Workers' Compensation Commission. <sup>5</sup>

Almost every employee who is hired, injured, or whose employment is located in Illinois is protected by the Illinois Workers' Compensation Act. When an injury is sustained at work, the injury may be compensable according to the Act. Benefits may include an award for medical treatment, lost income, and permanent disability.

Illinois employers pay for workers' compensation benefits through insurance policies or by becoming self-insured. Cases are first heard by Arbitrators, whose decisions may be appealed to Commissioners. Cases may proceed on to the Circuit Court, Illinois Appellate Court, and, if leave is granted, the Illinois Supreme Court. Most claims, however, are settled between the parties prior to, or following, the initial arbitration.

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<sup>&</sup>lt;sup>1</sup> Act of June 10, 1911, 1911 Ill. Laws 315-26.

<sup>&</sup>lt;sup>2</sup> Act of June 28, 1913, sec. 1, § 13. 1913 Ill. Laws 346-347.

<sup>&</sup>lt;sup>3</sup> Act of May 31, 1917, sec. 1, § 13(a) and (b). 1917 Ill. Laws 498-99.

<sup>&</sup>lt;sup>4</sup> Act of July 11, 1957, sec. 1, § 13(a), 1957 Ill. Laws 2633.

<sup>&</sup>lt;sup>5</sup> P.A. 93-721.

# **MISSION STATEMENT**

The Illinois Workers' Compensation Commission resolves claims made by injured workers for injuries arising out of and in the course of employment. The Commission strives to assure financial protection for injured workers and their dependents at a fair cost to employers. The Commission performs three main functions:

- 1) *Resolves claims*. The Commission strives to provide a fair, timely process by which disputed claims may be resolved.
- 2) *Ensures compliance with the law*. The Commission protects the rights of employees and employers under the Illinois Workers' Compensation and Occupational Diseases Acts.
- 3) *Administers self-insurance*. The Commission evaluates and approves eligible employers that wish to insure themselves for their workers' compensation liabilities.

The Commission strives to accomplish these goals while looking constantly for ways to improve the quality of service.

# **BOARD MEMBERS**

The Commission is grateful to all board members, who serve without compensation. Membership listing is as of June 30, 2018.

## COMMISSION REVIEW BOARD

The board investigates complaints made against Arbitrators and Commissioners. The Governor appoints two public members, the senior labor and business Commissioners serve by statute, and the Arbitrators elect one Chicago and one Downstate Arbitrator.

Robert Hanaford Kevin Lamborn Arbitrator George Andros

Governor Appointee Senior Business Commissioner Chicago Arbitrator

David L. Gore Arbitrator Maureen Pulia Velisha Haddox Downstate Arbitrator Governor Appointee Senior Labor Commissioner

#### Self-Insurers Advisory Board

The board reviews applications from private companies to self-insure, and makes recommendations to the Chairman. The board also ensures the continued payment of benefits to workers of bankrupt self-insurers.

Alex G. Alexandrou Paul T. Bergmann Joan Vincenz Property-Casualty Insurance City of Aurora **United Airlines** Consulting **David Taylor** Gerald F. Cooper, Jr. John Rittenhouse **Reyes Holdings** Scopelitis, Garvin, Light,

Hanson & Feary CCMSI

### WORKERS' COMPENSATION ADVISORY BOARD\_\_\_\_\_

The board assists the Commission in formulating policies, setting priorities, and developing administrative goals. The board also makes recommendations to the Governor regarding Commission appointments.

> **EMPLOYEES EMPLOYERS**

Richard Aleksy Philip Gruber Mark Grant Mark Flannery Int'l. Assoc. of Machinists National Federation of Corporate Counsel at Corti, Aleksy, and Castenada **Independent Business** Caterpillar Inc. Joseph Coli

Aaron Anderson Illinois Advocates, LLC Todd Maisch Robert Karr

Painters Dist. Council #30 Illinois Chamber of IL Retail Merchants Assoc. Sean Stott

Commerce Michael Carrigan Laborers' International Mark Denzler

Union Jay Dee Shattuck Illinois AFL-CIO Illinois Manufacturers Assoc. Shattuck & Associates

#### Workers' Compensation Medical Fee Advisory Board

The board advises the IWCC on the establishment of medical fees and the accessibility of treatment.

**EMPLOYEES EMPLOYERS** MEDICAL PROVIDERS

Jason Keller Jeffrey White Preston Wolin, MD

IL AFL-CIO Gallagher Bassett Clinic for Athletic Medicine, Ltd.

Dianne McGuire Barb Molloy Adam Low College of DuPage Molloy Consulting IL Hospital Assoc. David Menchetti David Fletcher, MD Amy Bilton

Safeworks Illinois

Cullen, Haskins, Nicholson & Nyhan, Bambrick, Kinzie & Lowry Menchetti

# **STATISTICS**

Each year in Illinois, approximately 200,000 work-related accidents occur. In most of these cases, the worker does not lose time from work. Fewer than 45,000 claims are filed with the Commission. The statistics in this section refer only to those cases that are filed with the Commission. The flowchart below illustrates the process.

	Employee reports injury to employer	
	200,000/year	
	Employer reports to Commission injuries	
	of more than 3 lost workdays	
	60,000/year  Commission makes handbook	
	available online for employee	
Parties resolve case		Parties do not resolve case
	Employee files claim at Commission ~40,000	
Arbitrator settles case	Arbitrator issues decision	Arbitrator dismisses case
35,000/year	1,000/year	4,000/year
	Decision appealed	
	to commissioner 50% appealed	
Commissioner settles case	Commissioners issue decision	Commissioner dismisses case
400/year	750/year	100/yr.
	Decision appealed to Circuit Court	
	25% appealed	
	Circuit Ct. issues decision 200 - 300/year	
	Decision appealed to Appellate Court	
	Appellate Ct. issues opinion/order 100/year	
	Opinion appealed to Supreme Court 5% appealed	
	Supreme Ct. issues opinion	
	1 - 5/year	

# **DETAILED CASE INFORMATION**

Cases are assigned to the hearing site nearest the site of the accident. If the accident occurred outside of Illinois, the case is assigned to the hearing site closest to the petitioner's home; if the petitioner lives outside of Illinois, the case is set at the site most convenient to the parties.

#### **New Cases Filed in FY18**

Chicago (1 hearing site) 17,196 Downstate (18 sites) 21,196

Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Collinsville	Quincy	Bloomington	Kankakee	Rockford	Elgin
2,042	326	658	413	1,491	535
Herrin	Springfield	Peoria	Joliet	Waukegan	Geneva
894	1,238	1,361	2,445	1,647	1,440
Mt. Vernon	Urbana	Rock Island	Ottawa	Woodstock	Wheaton
873	1,075	830	764	624	2,540

#### **CASES OPENED**

#### **CASES OPENED**

	FY14	FY15	FY16	FY17	FY18
New claims filed	43,732	42,758	41,777	38,357	38,392
Reinstated	1,387	1,258	1,188	1,145	1,087
Remanded to Arbitrator	353	402	315	301	249
Remanded to Commissioner	<u>61</u>	<u>40</u>	<u>32</u>	<u>37</u>	<u>24</u>
Total cases returned to caseload	1,801	1,700	1,535	1,483	1,360
Total additions to the caseload	45,553	44,458	43,312	39,840	39,752
Change from previous year	2%	(2%)	(3%)	(8%)	(1%)

# **CASES CLOSED**

As in other court systems, most cases filed at the Commission are settled. Please note that the figures below report only the final action on a case. If a case had more than one action (e.g., a case was decided at arbitration, then decided on the Commission level, then settled), only the final action is reported here. An arbitration case is counted as closed if it was dismissed, settled, or if a decision was issued and no appeal was filed.<sup>6</sup>

<sup>&</sup>lt;sup>6</sup> "DWP" refers to cases that were Dismissed for Want of Prosecution. "Original settlements" are settlements that were filed without a prior application. "SC" refers to settlement contracts.

# CASES CLOSED BY ARBITRATORS

FINAL ACTION						
	FY14	FY15	<b>FY16</b>	FY17	FY18	
Voluntary dismissals	629	767	567	677	563	
DWP	<u>3,881</u>	<u>3,757</u>	<u>3,873</u>	<u>3,298</u>	3,144	
Total dismissals	4,510	4,628	4,751	3,975	3,862	
Original settlements	4,610	4,278	5,527	4,233	4,578	
SC before arb. dec.	33,258	32,258	34,824	34,095	32,765	
SC after arb. decision	<u>578</u>	643	<u>528</u>	<u>584</u>	<u>567</u>	
<b>Total settlements</b>	37,179	41,220	39,300	39,300	37,126	
Arbitration decisions	1,113	941	861	811	871	
Total	44,069	42,644	46,270	43,698	41,704	

# **CASES CLOSED BY COMMISSIONERS**

	FY14	FY15	FY16	FY17	FY18	
Dismissals at review	162	104	221	167	155	
SC before arb. decision	110	184	134	144	180	
SC before review dec.	144	118	133	137	209	
SC after review dec.	<u>109</u>	<u>115</u>	<u>74</u>	<u>105</u>	<u>126</u>	
<b>Total settlements</b>	343	417	341	388	515	
Review decisions	<u>890</u>	<u>922</u>	<u>789</u>	<u>675</u>	<u>699</u>	
Total	1,415	1,443	1,351	1,230	1,369	

# **TOTAL CASES CLOSED**

	FY14		FY15		<b>FY16</b>		FY17		<b>FY18</b>	
Dismissals	4,672	10%	4,732	10%	4,972	10%	4,142	9%	3,862	9%
Settlements	38,809	85%	37,596	85%	41,561	86%	39,300	87%	37,126	88%
Decisions	2,003	4%	1,863	4%	1,650	3%	<u>1,486</u>	3%	<u>1,570</u>	3%
Total	45,484		44,191		48,183		44,928		42,558	

# **DECISIONS ISSUED**

#### **DECISIONS AND APPEALS**

	Arbitration Decisions	% Appealed	Commission Decisions	% Appealed	Circuit Ct. Decisions	Appellate Opinions	Supreme Ct. Opinions
2012	3,096	57%	1,410	29%	245	109	0
2013	3,326	57%	1,504	27%	219	128	1
2014	2,693	52%	1,069	26%	202	113	0
2015	2,450	55%	1,183	33%	282	94	0
2016	2,280	57%	977	28%	218	113	0
2017	2,099	53%	864	18%	206	79	2
2018	2,095	51%	860	25%	208	80	0

# **GENDER**

Women constitute 58.9% of the Illinois labor force.<sup>7</sup>

### **EMPLOYMENT STATUS OF CIVILIAN NON-INSTITUTIONAL POPULATION BY SEX**

(NUMBERS IN THOUSANDS)

Population Group	Civilian Non- institutional Population	Number	Percentage of Population
Total	10,001	6,171	61.8
Men	4,797	3,110	70.1
Women	5,204	3,061	58.9

# **AVERAGE FUNERAL BENEFIT IN DEATH CASES**

Section 7(f) of the Illinois Workers' Compensation Act states employers are required to pay the sum of \$8,000 to the widow or widower, other dependent, next of kin or the person or persons incurring the expense of burial. This fee is assessed to fatal cases in the State of Illinois.

<sup>&</sup>lt;sup>7</sup> See http://www.ides.illinois.gov/IDES%20Forms%20and%20Publications/Women and minorities 2018.pdf

# **INJURY DATA**

The statistics in this section come from the U.S. Bureau of Labor Statistics (BLS) and the Illinois Department of Public Health's (IDPH) Survey of Occupational Injuries and Illnesses in Illinois, 2016. The IDPH estimates a total of 137,000 non-fatal injury cases. The overall incidence rate for nonfatal occupational injuries and illnesses in Illinois was 3.0 per 100 full-time workers. 8

#### **BLS DATA**

# RATE OF NON-FATAL WORK-RELATED INJURIES AND ILLNESSES IN ILLINOIS IN 20168

Workers' Nonfatal Injury Rate by	Industry	Number of Private Sector Workers' Inj	Number of Private Sector Workers' Injuries			
Government	4.9%	Overexertion and bodily reaction	12,070			
Manufacturing	3.4%	Contact w. object, equipment	7,650			
Natural resources and mining	5.4%	Fall, slip, trip	8,860			
Construction	2.1%	Transportation incidents	1,340			
Services	2.6%	Exposure to harmful substance/envir	ron. 1,420			
		Violence—intentional injury	1,310			
Incidence rate for all workers	3.0%	Fire or explosion	50			

# **DISTRIBUTION OF 163 FATAL WORK-RELATED INJURIES IN ILLINOIS IN 2017**<sup>9</sup>

Distribution by Industry		Distribution by Event	
Goods-producing	34%	Transportation incident	37%
Agriculture	27%	Violence/injuries	12%
Construction	47%	Falls, slips, trips	17%
Manufacturing	22%	Contact with objects/equip.	14%
Service-providing	57%	Exposure to harmful substance	13%
Trade	<b>62%</b>	Fires and explosions	4%
Transportation	45%		
Government (state and local)	9%		

# **AVERAGE WEEKLY WAGE** By YEAR OF ACCIDENT<sup>10</sup>

	FY14	FY15	FY16	FY17	FY18
Claimants' Average Weekly Wage	\$820.69	\$833.10	\$877.14	\$876.41	\$849.93
SAWW as of end of FY	\$1,002.68	\$1,021.34	\$1,048.67	\$1,076.38	\$1,097.85
Claimants' wages as % of SAWW	85%	82%	82%	81%	77%

<sup>8</sup> See http://www.dph.illinois.gov/sites/default/files/publications/publicationsoppssoii-2016-report.pdf

<sup>&</sup>lt;sup>9</sup> See https://www.bls.gov/iif/oshwc/cfoi/tgs/2017/iiffw17.htm

<sup>10</sup> The average maximum rate for Temporary Total Disability (TTD) in FY '18 was \$1,463.80. The average maximum rate for Permanent Partial Disability (PPD) in FY '18 was \$790.64.

# **AGGREGATE BENEFIT PAYMENTS**

# TOTAL WORKERS' COMPENSATION BENEFIT PAYMENTS<sup>11</sup>

\$ in thousands	2012	2013	2014	2015	2016
Illinois	\$2,677,485	\$2,637,292	\$2,722,536	\$2,399,163	\$2,354,119
% change from prior year	, ,	(1.5%)	3.2%	(11.9%)	(1.9%)
U.S. nonfederal total	\$58,854,746	\$59,524,411	\$59,184,429	\$58,335,268	\$58,355,672
% change from prior year		1.1%	(0.6%)	(1.4%)	(0.0%)

# TOTAL WORKERS' COMPENSATION MEDICAL BENEFIT PAYMENTS

\$ in thousands	2012	2013	2014	2015	2016
Illinois	\$1,175,416	\$1,186,782	\$1,227,864	\$1,086,821	\$1,059,354
% change from prior year	- , -, -	1.0%	3.5%	(11.5%)	(2.5%)
U.S. nonfederal total	\$30,155,592	\$30,839,458	\$30,762,878	\$30,003,807	\$29,938,819
% change from prior year		2.3%	(0.2%)	(2.5%)	(0.2%)

# **COST TO EMPLOYERS**

OREGON ESTIMATE OF PREMIUM RATES 12							
Per \$100 of payroll/	2000	2006	2010	2012	2014	2016	2018
Illinois	\$2.74	\$2.69	\$3.05	\$2.83	\$2.35	\$2.23	\$1.80
Median	\$2.26	\$2.48	\$2.04	\$1.88	\$1.85	\$1.84	\$1.70
IL rank among 51	15	20	3	4	7	8	22
(1= most expensive)							

# ESTIMATE OF EMPLOYERS COST PER \$100 OF PAYROLL 13

	2012	2013	2014	2015	2016
Illinois	\$1.32	\$1.31	\$1.29	\$1.21	\$1.15
% change from prior year		(0.4%)	(1.5%)	(6.2%)	(5.3%)
U.S. nonfederal total	\$1.31	\$1.34	\$1.33	\$1.29	\$1.27
% change from prior year		2.1%	(0.6%)	(-2.9%)	(1.9%)

<sup>11</sup> See NASI Workers' Compensation: Benefits, Cost, and Coverage October 2018

 $<sup>^{12}\ \</sup> See\ https://www.oregon.gov/dcbs/reports/Documents/general/prem-sum/18-2082.pdf$ 

<sup>13</sup> See NASI Workers' Compensation: Benefits, Cost, and Coverage October 2018

# **INSURANCE**

# **COVERAGE OF EMPLOYEES**

Employers are responsible for the payment of benefits to injured workers. Employers are required to either purchase workers' compensation insurance or obtain permission to self-insure. More workers are covered under the law in Illinois than in most other states.<sup>14</sup>

#### PERCENTAGE OF EMPLOYEES COVERED BY WORKERS' COMP 2016

		Illinois U.S. nonfederal average	99.7% 97.4%		
NEIGHBORING	STATES			LARGE INDUSTRIA	L STATES
Indiana	99.6%			California	100.0%
Iowa	98.9%			New York	99.8%
Wisconsin	97.7%			Pennsylvania	99.6%
Michigan	97.7%			Florida	95.7%
Missouri	95.4%			Texas	81.6%

### **DURATION OF DISABILITY**

The duration of temporary total disability charted below is for claims with more than seven days of lost time at 36 months average maturity. TTD claims in Illinois are longer than most states in the study. 15

#### **TTD DURATION IN WEEKS**

Illinois 18.4 11-state Median 13.1

NEIGHBORING	NEIGHBORING STATES		LARGE INDUSTRIAL STATES		
Michigan	15.5	Pennsylvania	21.8		
Indiana	12.3	California	20.1		
Wisconsin	10.6	Texas	16.5		
Iowa	11.4	Florida	11.8		

11

<sup>&</sup>lt;sup>14</sup> See NASI Workers' Compensation: Benefits, Cost, and Coverage October 2018

<sup>15</sup> See WCRI Compscope Benchmarks for Illinois, 19th Edition.

## **INJURY RATES**

# FREQUENCY OF INJURY PER 100,000 WORKERS

Illinois	3,028
Countrywide	3,201

NEIGHBORING S	STATES	Large Industrial S	STATES
Wisconsin	3,987	Pennsylvania	4,899
Iowa	4,414	California	4,201
Indiana	4,306	Florida	2,962
Michigan	3,101	Texas	2,158

# **INSURANCE FRAUD**

The Illinois Department of Insurance investigates workers' compensation fraud through its Fraud Unit, which is funded by the Commission. It is illegal for anyone—a worker, employer, insurance carrier, or medical provider—to intentionally make a false statement to obtain or deny workers' compensation benefits, obtain workers' compensation insurance at less than the proper rate, obtain approval to self-insure, etc. A "statement" includes any writing, notice, proof of injury, medical bill, record, report, or test result. More information is available at <a href="http://insurance.illinois.gov/wcfu/">http://insurance.illinois.gov/wcfu/</a>.

#### **INSURANCE COMPLIANCE PROGRAM**

Illinois law requires employers to insure against workers' compensation liabilities, but some employers fail to comply. These employers enjoy an unfair competitive advantage over insured companies, while leaving employees vulnerable if accidents should occur.

If the Commission finds that an employer knowingly and willfully failed to obtain insurance, the employer may be fined up to \$500 for every day of noncompliance, with a minimum fine of \$10,000. Corporate officers may be held personally liable if the company fails to pay the fine. An employer may also face criminal charges, and/or a work-stop order for failing to obtain insurance.

#### **SELF-INSURANCE**

Private employers may obtain approval to insure themselves for their workers' compensation liabilities, or they may join a pool of other employers. The Commission evaluates individual self-insurers, while the Illinois Department of Insurance evaluates insurance pools. Public employers may self-insure without obtaining approval.

# PARENT COMPANIES IN THE COMMISSION'S SELF-INSURANCE PROGRAM

# Parent
Companies
236
226
225
217
210

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